



Refund Policy

1. Tuition Refund: A full refund (minus non-refundable deposits) will be issued to students who withdraw, in writing, 30 days or more before the course begins. After this point, a 70 percent refund of tuition paid will be given for withdrawals received in writing up until the first day of the program. If students withdraw within 5 calendar days of the original start date of the program, a 50 percent refund of tuition paid will be issued. No refunds are given for withdrawals when more than 5 days of the program have been completed.

2. Homestay Refund: A full refund, less a \$200.00 homestay placement fee, will be issued to students who withdraw in writing before their homestay begins. After commencement of homestay, students are required to provide a written notice a minimum of 21 days before withdrawing from the homestay program. Under no conditions will refunds be provided for periods of homestay already used.

3. Visa Denials: If a visa denial prevents the student from attending the English language programs, tuition fees and deposits minus a \$250.00 administration fee will be refunded upon submission of written proof of denial at least 7 calendar days before the program begins.

4. Refund Payments: For approved refunds, payments are issued within 30 days of notification from the student of cancellation, drop, or withdrawal. Refunds will be made via the original payment method. If the student's payment of fees was made with cash, refund will be made by means of a cheque. If the student's payment of fees was made with a